

**To:** Wire Transfer Department (Investigation Section)  
Phone No.: 866-904-3620 Option 1  
Email: wireservices@ncb.coop

Date: \_\_\_\_\_

**From:** \_\_\_\_\_  
Customer / Credit Union Name

\_\_\_\_\_  
Contact Name

\_\_\_\_\_  
Email Address

\_\_\_\_\_  
Phone Number

## Request Type

*\*Select only one...*

**Confirmation of Payment** - Please indicate the specific reason for the confirmation: *\*Fees may apply*

**Amendment** - Please indicate the specific reason for the amendment: *\*Amendment fees may apply*

**Cancellation** - Please indicate the specific reason for the cancellation: *\*Cancellation fees may apply*

**Fraud Wire (Cancel & Request Return of Funds)** - Please indicate the specific reason for the fraud wire (cancel & request return of funds): *\*Fees may apply*

*\*Please provide a copy of the police report and customer's written explanation detailing the reason for the fraud.*

### Original Outgoing Wire Transfer Information

*\*Completion of this section is necessary if Confirmation, Amendment, Cancellation, or Fraud request types have been selected.*

Domestic Wire

International Wire

Original Date: \_\_\_\_\_ Original Transaction Ref No.: \_\_\_\_\_

Amount USD: \_\_\_\_\_ Foreign Currency Amount: \_\_\_\_\_ Currency Code: \_\_\_\_\_

Beneficiary Name: \_\_\_\_\_

**Return Incoming Wire** - Please indicate the specific reason for the return:

Wire Date: \_\_\_\_\_ Wire Transaction Ref No.: \_\_\_\_\_ Wire Amount: \_\_\_\_\_

*I acknowledge that I have verified the above referenced information and hereby authorize National Cooperative Bank, N.A. ("Bank") to take appropriate action accordingly. I understand that Bank will use its best efforts to handle the wire transfer Investigation Request that I have requested, but it does not guaranty the subsequent recovery of the funds. Bank will not be liable for cancellation, amendment or any fees assessed by the banks involved in the original wire process. Recovery of funds is solely based on funds availability in the beneficiary's account and debit authority granted to return the funds to NCB. For International wire transfers, Bank will not be responsible for losses from fluctuations in foreign exchange rates or impairment of foreign currencies, and additional risks from the economic, social and political environments of foreign countries, and governmental policies that may prevent successful completion of the wire investigation request.*

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date